

Pia Bhatia <pb919@georgetown.edu>

## **COVID-19 Update: Suspension of Financial Penalties and Collection Actions**

1 message

**Georgetown University Revenue and Receivables** <studentaccounts@georgetown.edu> Reply-To: studentaccounts@georgetown.edu

Tue, Mar 31, 2020 at 9:00 AM

To: pb919@georgetown.edu

Dear Students,

In light of the financial challenges COVID-19 has brought to many of our students and their families, Georgetown University has suspended all regularly scheduled financial penalties and collection actions with respect to Spring 2020 semester charges.

As of March 30, 2020, students enrolled in the Spring 2020 semester will not be subject to service charges, interest or other penalties normally applicable, until further notice. This includes the placement of financial holds that would normally have been placed in advance of Fall 2020 registration. All students otherwise eligible to register for Fall 2020 will be able to, regardless of their student account balance.

Revenue and Receivables will continue to issue billing statements on a monthly basis. By suspending collection activities, Georgetown is not forgiving unpaid charges. We encourage students able to make payments or other payment arrangements to do so.

If you have extenuating financial circumstances that you believe warrant individualized assistance, please be in touch with your campus financial aid office.

- Main Campus: finfront@georgetown.edu or 202-687-4547
- Law Center: lawfinaid@georgetown.edu or 202-662-9210
- Medical Center: medfinaid@georgetown.edu or 202-687-1693

Thank you for your continued patience and understanding during these unprecedented times.

Sincerely,

David Green Chief Financial Officer

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